

The background features a white top section with a green horizontal band. Below this is a teal section with a wavy, water-like pattern. The title text is centered in the teal section.

Health, Housing and Social Care & Prevention and Self Care Workstreams Update

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Health, Housing & Social Care

- South Kent Coast has adapted the national Memorandum of Understanding (MoU) to support joint action on improving health through the home to guide local focus. Establishing local housing conditions, identifying opportunities to support people remaining independent at home and preventing avoidable hospital admissions remains key.
- District Councils continue to monitor local housing stock to inform where priorities are. We are looking at opportunities to use our recently developed Environmental Assessment (co-designed by health and housing) to help identify inadequate environmental conditions. The assessment is available to all agencies and provides links to housing advice, home adaptations and where to turn to for mental health and well being support. SKC is promoting the use of Dalhousie Frailty score as an anticipatory tool for care planning for potentially vulnerable people and this has also been shared with housing colleagues.
- In January this year, SKC attended the Joint Planning and Policy Board to update on all our work towards an Integrated Accountable Care Organisation. This is a Kent wide forum and to date, SKC is the only CCG to have attended .
- The Housing Forum November 2016 brought together colleagues from across the housing sector, providing a reminder into the services available to support good health. There was a full house at the event (appx 80 +). The feedback highlighted the challenges the sector faces. A task and finish group led by EK Housing is in preparation to address the issues raised including improving communications and continued raising awareness of support services.
- KCC and SKC CCG have jointly proposed a commissioning strategy for provision of short term beds, awaiting committee process.

Environmental Assessment: South Kent Coast Health, Housing and Social Care

Flat/Building/House Number/Name			
Street name		Post code	
Housing	EK Housing	Tenant (Private Sector Housing)	Home Owner (Private Sector Housing)
Number in household (Total)		Under 10 years	Over 65 years
For flats, which floor is the flat on?			
Basement	Ground	1 st	2 nd
		3 rd	4 th
		5 th	Other (specify)
1 CLIENT DETAILS (THE PERSON ANSWERING THE QUESTIONS)			
First Name:		Surname:	
D.O.B.:		Title (Mr, Mrs, Miss etc.)	
Contact Details (home & mobile):			
NHS No:		Email:	
Housing conditions			
Are any of the following issues present at the property?			
Uneven/slippy floors and paths	No proper kitchen or in poor repair		
No washing facilities or in poor repair	Steep stairs with poor lighting		
Broken or missing handrail or broken steps/stairs	Doubled glazed windows		
Problem with electrics - broken sockets/exposed wires	Damp/mould in any room		
No hot water	Steep stairs with poor lighting		
Other - give details:			
Heating at home			
How is your home heated?			
Is the heating working?	Yes	No	How old is the system?
			Electric
			Gas
Do you find it hard to keep your home warm in winter?	Yes	No	Don't know
Do you find it hard to afford your electricity/gas bills?	Yes	No	Don't know
Is your home adequately insulated?	Yes	No	Don't know
Do you feel safe within your own home?	None of the time	Rarely	Some of the time
	Often	All of the time	
	1	2	3
	4	5	
Safety			
Have you had any accidents within your home over the past 12 months e.g. a fall			
Details:			
Have you visited your GP in the last 12 months as a result of your home conditions			
Details:			
Do you have smoke detectors present and working on every floor?			
Yes No			
Aids & adaptations			
Do you have difficulty using the following due to your health or disability?			
Bath or shower	Kitchen		Stairs
Getting in and out of your home	Bathroom/toilet		Bedroom
Does the property already have any disabled adaptations?			
Yes No			
Please provide details of those adaptations:			

Environmental Assessment: South Kent Coast Health, Housing and Social Care

Is everyone in the home registered with the following services?		Doctor	Yes	No	Dentist	Yes	No
GP name	GP Surgery	No. of people with this surgery?					
GP name	GP Surgery	No. of people with this surgery?					
NOTE: To register with a Doctor or Dentist contact NHS England on 1.0300 311 22 33 or Email england_contactus@nhs.net							
Does anyone in the household have difficulty getting to your doctor or dentist?						Yes	No
What is the cause of this difficulty? (e.g. mobility, transport, surgery hours)							

Access to Healthcare

Help that we can offer if you agree: Direct referral to an agency who will contact you (indicate ✓)	
KCC Social Services 03000 41 61 61 social.services@kent.gov.uk	Kent Fire & Rescue Service (KFRS) 0800 923 7000 home@kent.fire-uk.org
Social Housing Issues (EK Services) Dover: 01304 821199 independentlivingteam@eastkenthousing.org.uk Shepway: 01303 853700 shepway@eastkenthousing.org.uk	Home Improvement Agency / Handyperson / Gardening Services 0800 028 3172 eastkenthia@familymosaic.co.uk
Private Sector Housing Dover: 01304 872 397 privatesectorhousing@dover.gov.uk Shepway: 01303 858660 privatesector.housing@shepway.gov.uk	Live Well Kent (local community support for mental Health and Well Being) 0800 567 7699 info@livewellkent.org.uk
Environmental Issues (noise, pollution, waste & rubbish) Dover: 01304 821199 envhealth@dover.gov.uk Shepway: 01303 853000 environmental.health@shepway.gov.uk	Citizens Advice (including benefit advice) Dover: 01304 202442 doverdealsadvice@co.uk Deal: 01304 374128 doverdealsadvice@co.uk Shepway: 01303 241435 Email: on-line form only
KCC Warden 03000 41 34 55	Kent Police Community Safety (Neighbourhood Watch) Dial 101 (police non-emergency number)
Additional information (e.g. ex-serviceman/woman?):	
If you are referred to other services, how would you prefer to be contacted?	
In writing	By phone
e-mail	
I give my permission for my details to be shared with appropriate departments and services to see whether I qualify for any grants or other sources of help. I understand that I may be contacted directly by some of these agencies where a referral has been made. I understand that my details will be stored electronically and that some of my information may be used for statistical purposes. I also understand that I may be contacted to participate in customer surveys from time to time from these agencies but that my information will not be used for commercial purposes. NB: Referrer may sign on client's behalf with permission. I confirm that I have read/have heard the above statement and understand the purpose of this form and agree to the use of this information as described above.	
Client Signature :	
Visiting Officer:	
Agency/Organisation :	
Date:	Email:
Phone :	

Prevention & Self Care

- **Age UK Personalised Integrated Care Programme** – SKC awarded bid to provide programme locally. The Programme promotes independence and prevents avoidable hospital admissions for people with long term conditions. Programme launch January 2017.
- **Care Navigation** - Care Navigation, making sure people receive the support they need at the right time underpins SKC's local care model. We are working to increase current resources to provide equitable access across SKC. The service complements the Age UK Personalised Integrated Care Programme.
- **SKC's Public Health Priorities** have been identified. Focus is on healthy weight, opportunities to support early identification are being considered. Substance Misuse services are keen to provide support in GP practices where space allows; this is challenging.
- **Inequalities** – worked with a local drop in centre to put in additional services to support this vulnerable group and also offered flu vaccinations – working with local practices to support them with their vulnerable patients
- **Migrant Health** - will be rolling out an APP for migrants to assist with understanding of and how to use health services. Education package being delivered for general practice, by Doctors of the World on understanding migrant health and their needs